

### Annexure C

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

#### Data for the month MAY 2024

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	nil	nil	nil	nil	nil		nil
2	SEBI (SCORES)	nil	nil	nil	nil	nil		nil
3	Depositories	nil	nil	nil	nil	nil		nil
4	Other Sources (if any)	nil	nil	nil	nil	nil		nil
5	<b>Grand Total</b>	nil	nil	nil	nil	nil		nil

#### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	July -2023	nil	nil	nil	nil
2	Aug-2023	nil	nil	nil	nil
11	May-2024	nil	nil	nil	nil
	<b>Grand Total</b>	nil	nil	nil	nil

\* Should include complaints of previous months resolved in the current month, if any.

\*\* Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of theyear</b>
1	2021-22	nil	nil	nil	nil
2	2022-23	nil	nil	nil	nil
3	2023-24	nil	nil	nil	nil
	<b>Grand Total</b>	nil	nil	nil	nil