

REQUEST FOR PROPOSAL (RFP)
FOR
SELECTION OF VENDOR FOR SUPPLY AND INSTALLATION OF CCTV AND
SURVEILLANCE SYSTEM
AND RELATED COLLATERALS AND ADMINISTRATION

THE WEST BENGAL STATE CO-OPERATIVE BANK LTD.

HEAD OFFICE ADDRESS: 24A, WATERLOO STREET, KOLKATA - 700069

RFP Reference: WBSCB/TENDER/CCTV/1.1

Date: 04/10/2021 (Monday)

Last Date for Submission: 06/11/2021

Before: 02:30 P.M.

Important Dates and Schedule of Activities:

Sr. No.	Particulars	Details
1	Project Name	COMPOSITE CCTV AND SURVEILLANCE WORK OF THE WEST BENGAL STATE CO-OPERATIVE BANK LTD
2	RFP Inviting Bank	The West Bengal State Cooperative Bank Ltd. (WBSCB)
3	RFP Reference No.	WBSCB/TENDER/CCTV/1.1 dated 04 /10/2021
4	Availability of RFP Documents	To be downloaded from WBSCB Website ' www.wbstcb.com ' and/or e-tender portal ' www.tenderwizard.com/eproc '
5	RFP Cost	Rs.3,000/- (Three Thousand only) in the form of Demand Draft/Pay Order in favour of The West Bengal State Cooperative Bank Limited payable at Kolkata. Details of such Demand Draft/Pay Order are to be uploaded on the website.
6	Date of Issuance of RFP	04 /10 /2021
7	Last Date for Submission of Pre-Bid Queries	22 /10 /2021
8	Last Date and Time for Bid submission (on or before)	06 /11/2021 by 02:30 P.M.
9	Mode of Submission of RFP	To be uploaded on website
10	Website for Uploading Proposals (Both Technical & Commercial)	www.tenderwizard.com/eproc
11	Date and Time of Opening of Technical Proposals	06 /11 /2021 by 03:30 P.M.
12	Date and Time of Opening of Commercial Proposals	Bank shall advise the technically qualified bidders indicating the date, time & place for opening of the commercial bids later.
13	Bid validity period	180 days from the last date and time of Submission.
14	Currency	Currency in which the Bidders may quote the price and will receive payment is INR only.
15	Estimated cost	Rs.17,83,345.00 only
16	Language of Bid Submission	Proposals should be submitted in English only.
17	Contact persons and email id	Shri Somdev Datta, (Project Architect), D.Zone, DC:# 20/5, Block D, Karunamoyee, Salt Lake, Sector-2, Kolkata-700091 E-mail: zdesin@gmail.com
18	Communication Address	All communications, including proposal documents should be addressed to: The Managing Director, The West Bengal State Co-operative Bank, 24A, Waterloo Street, Kolkata - 700069

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[Note: Bidders are required to strictly submit their bids, both technical and eligibility criteria as well as commercial, in electronic form using the e-procurement system at **www.tenderwizard.com/eproc**. Bids received after closing of the bid in the e-procurement system are summarily rejected without sighting any reason].

All the technical supporting documents should be submitted electronically uploading in the website mentioned above on or before the final date & time of bid submission. The documents in hardcopy (except that of commercial bid indicating price) shall also to be submitted in the tender box placed at the 3rd floor of the Bank subscribing the project name.

DEADLINE FOR SUBMISSION OF BID: Bids must be submitted not later than the specified date and time mentioned in the Bid Document. If the specified date of submission of bids being declared a holiday for the Bank, the bids will be received up to the specified time in the next working day. The Bank may, at its discretion, extend this deadline for submission of bids by amending the bid documents, in which case all rights and obligations of the Bank and bidders, previously subject to the deadline, will thereafter be subject to the deadline extended.

The above dates are tentative and subject to change without any prior notice or intimation. Bidders should check website **www.wbstcb.com** under 'Tenders and Quotations' Section for any changes / addendums to the above schedule and/or any other changes to this RFP. Bank would not be responsible for any delayed/lack of update directly to the bidder. Bidders to confirm with Bank the time and venue 1 (one) day prior to any of the above event.

Eligibility cum Technical bids will be opened in the presence of the bidder's representatives who choose to attend the opening of eligibility cum technical bid. No separate communication shall be sent in this regard. Subsequently, the Bank will evaluate the eligibility cum Technical Bids and the bidders shall be suitably intimated about outcome, after evaluation.

Commercial bids will be opened in the presence of the bidder's representatives, desirous to attend and are found qualified upon evaluation of the eligibility and technical bid by Bank.

Important Clarifications:

1. 'The Bank' means The West Bengal State Cooperative Bank Ltd and henceforth be called as 'WBSCB'/'The Bank'/'Bank'.
2. 'Bidder' means the prospective BIDDER who has received RFP document and intends to supply & install CCTV and Surveillance System as mentioned in this Document henceforth will be called as "BIDDER".
3. 'Vendor' means the selected bidder of the RFP.
4. 'RFP' or 'Tender' means the Request for Proposal.
5. 'Recipient' or 'Respondent' or 'Bidder' means who responds/submits BID in response to this RFP issued by Bank.
6. Proposal/Bid/Offer means response to RFP document submitted by Recipient to the Bank.

Abbreviations:

Abbreviation	Expansion
WBSCB	The West Bengal State Cooperative Bank Ltd.
EMD	Earnest Money Deposit / Bid Security /Performance Security Deposit
INR	Indian Rupee
MIS	Management Information System
SLA	Service Level Agreement
NDA	Non-disclosure Agreement

SECTION 1: GENERAL INFORMATION, DISCLAIMER & INSTRUCTIONS FOR BIDDERS.

1. INTRODUCTION OF THE BANK

The West Bengal State Co-operative Bank Limited having its registered office at 24-A, Waterloo Street, Kolkata-700069 is a 100 years old Banking institution working as an Apex Bank of all Co-operative Banks of West Bengal. Serving the needs of peoples from remote areas to State Capital, Bank have 43 branches in South 24 Parganas, North 24 Parganas, Coochbehar Districts and in Kolkata & Siliguri working on the CBS platform.

1.1 Purpose of the Tender

E tenders are invited for Composite work from the OEM (Original Equipment Manufacturer) or their Authorized Dealer or firms having experience of successfully completed CCTV & Surveillance works (COMPOSITE) ideally working with OEM (Original Equipment Manufacturer) brand products specifically with the Camera and Surveillance products primarily as per the Specification list as attached. Vendors who are enlisted and empanelled with any of Govt. organizations, Banks including State Co-operative Banks/DCCBs in India, having adequate experience to execute this type of works are eligible for this contract.

E – Tender offers in two bid system from firms supplying and maintaining CCTV & allied integration System and having their own Offices in major cities of India preferably in Kolkata, for supply, installation, commissioning, testing and maintaining of CCTV & allied integration Systems at different branches across India with annual maintenance support of a period of three (3) years on monthly/quarterly basis.

For complete details, formats and terms & conditions of tender please log on to Bank's website: www.wbstcb.com or e-tender portal www.tenderwizard.com/eproc

1.2. Name of the Work

The RFP document is intended for **COMPOSITE CCTV AND SURVEILLANCE WORK OF THE WEST BENGAL STATE CO-OPERATIVE BANK LTD.**

1.3. Time of completion

45 (Forty Five) Days from the date of awarding the contract. The time frame is conclusive. No extension will be allowed otherwise the Bank considers that there is valid reason for delay of the work and express its consent in written. Penalty of Rs.5000.00 (Rs. Five Thousand) only per location per day will be deducted for the delay beyond time frame of 45 (forty five) days. Works have to be taken up simultaneously in coordination with Project Architect / Bank Officials.

1.4. EARNEST MONEY DEPOSIT / BID SECURITY

Giving cognizance to Office Memorandum No.F.9/4/2020-PPD dated 12th November,2020 of Government of India, Ministry of Finance, Department of Expenditure Procurement Policy Division, no Earnest Money is required to submit with the Tender. However the bidders have to submit declaration as per Annexure-C.

More fully, upon acceptance of the bids, the successful Bidder has to submit **Performance Security Deposit** equivalent to 3% of the value accepted.

1.5. Cost of Tender Document (Non refundable)

Rs. 3000/- (Rupees Three Thousand only) by crossed Demand Draft / Pay Order payable at Kolkata and drawn in favour of "THE WEST BENGAL STATE COOPERATIVE BANK LTD." To be submitted. The Bidders registered as MSME are exempted for payment of the cost of tender form upon submission of valid documents to the satisfaction of the Bank. Non submission of cost of tender form without production of MSME certificate issued by competent authority is liable to be rejected. The image of the Draft / Pay Order has to be uploaded with the technical bid in tender uploading wizard, while the original has to be submitted in a sealed cover at the tender box placed at 3rd floor of the Bank at 24-A, Waterloo Street, Kolkata-700069.

1.6. Retention Money

The retention percentage (i.e deduction from interim bill and final bill) shall be 5% of the gross value of each interim bill and/or final bill.

1.7. Release of Retention Money

- a) 50% of retention money deducted from interim bill will be released on completion of work order and issue virtual completion certified by the Project Architect.
- b) Balance in 14 days after the end of Defect Liability Period provided the vendor has satisfactorily carried out all the works and attended to all defects in accordance with the conditions of the contract including site clearance.

1.8. Availability of Tender Document

At Bank's Website: www.wbstcb.com

1.9. Issue of tender document

04/10 / 2021 10.00 AM onwards

1.10. Pre-Qualification Criteria

The OEM (Original Equipment Manufacturer) or their Authorized Dealer or firms having experience of successfully completed CCTV & Surveillance works (COMPOSITE) ideally working with OEM (Original Equipment Manufacturer) brand products specifically with the Camera and Surveillance products during the last 5 years ending on 31st March, 2021 and fulfilled either of the one following criteria:

- a) 03 (three) "similar completed works" costing not less than the amount of Rs. 7.0 Lakh (Rs. Seven Lakh)
OR
- b) 02 (two) "similar completed works" costing not less than the amount of Rs. 9.0 Lakh (Rs. Nine Lakh)
OR
- c) 01 (one) "similar completed work" costing not less than the amount of Rs. 14.5 Lakh (Fourteen Point Five Lakh)

The bidder must have a minimum turnover of Rs. 60.00 Lakh or above during each of the last 3 (three) years i.e 2018-2019, 2019-2020 and 2020-2021, Testimonials to be submitted along with tender in TECHNICAL BID SUBMISSIONS.

In addition, for complete eligibility criteria please refer to the 'Eligibility criteria for short listing' in clause 1.20 below.

1.11. Documents to be submitted

1.11.1. Name, address & Type of firm with organization details, Trade License, Registration Certificate Copy, Telephone Numbers, Fax Numbers etc.

1.11.2. List of Govt./ Quasi-Govt. Dept. and other organizations of repute with whom the company is empanelled/ working. Contact details of the persons of those organizations are to be provided along with the list in **Annexure-A**.

1.11.3. List of similar work completed in last 3 years with details enclosing completion certificate from the clients along with the names of two responsible clients/ persons with address & telephone number who will be in position to certify about quality as well as past performance of the bidder's organization.

1.11.4. List of similar works in hand with details enclosing the copies of work orders from the clients.

1.11.5. Copies of the Audited Balance Sheet for the last three (3) Years i.e., 2018-2019, 2019-2020 and 2020-2021 along with the Profit & Loss Account.

1.11.6. Banker's Certificate for credit worthiness.

1.11.7. Valid Income Tax Return/ Pan Card, GST Registration No. etc.

1.11.8. List of disputes/ litigations entered into, if any, with its details

[PLEASE MAY REF TO THE ANNEXURE 2 AND FILL THE DETAILS AS PER THE FORMAT PROVIDED]

1.12. Time and date of opening Bid

1.12.1 Technical Bid:- At 03.30 P.M. on the scheduled date (Please refer **Important Dates and Schedule of Activities**)

1) The technical bid should be uploaded as per details provided in the RFP document. In addition, the printed copy/hard copy of Technical Bid also should be submitted at the head office in a bound form and all pages continuously and serially numbered in one lot as one document. Brochures/leaflets etc. should be submitted in the bound document and not in a loose form. **BIDDER must ensure that all the documents uploaded / submitted in hard copies are sealed and signed by the authorized signatory.**

2) The printed copy of Technical & Eligibility bid proposal as given in Annexure-A, Annexure-B , Annexure-C, Annexure-D and Annexure-E neatly typed on the letterhead of the BIDDER, duly filled in, signed and complete in all respect including annexure for detailed specifications of equipment etc. as directed.

3) The bids shall inter alia include detailed technical specifications of all the products in brochure or written form. These brochures shall be used for technical evaluation of the bids and in their absence the bids may not be evaluated. **The Bid shall include the details of all the goods and services offered including offer for one-year warranty and three-year maintenance.**

4) The Technical Bid submitted in response to this RFP Document along with the supporting material, will become the property of the Bank.

5) Unpriced Commercial Bid statement as per format provided. The Bidder must include the masked (without prices) commercial bid in the Eligibility cum Technical Bid. The masked commercial bid which would be submitted as part of the Eligibility cum Technical Bid should contain price as "XX" instead of actual price for all the line items. THE Bidder must note that the masked commercial bid should be actual copy of the commercial bid with prices masked and not the pro-forma/format of the Commercial Offer as per **Annexure-1** in the RFP.

Eligibility cum Technical bids will be opened in the presence of the bidder's representatives who choose to attend the opening of eligibility cum technical bid. No separate communication shall be sent in this regard. Subsequently, the Bank will evaluate the eligibility cum Technical Bids and the bidders shall be suitably intimated about outcome, after evaluation.

1.12.2 Commercial Bids:-

After completion of the evaluation for the technical bid submitted, the successful bidders will be communicated through e-mail or through other mode as per choice of the Bank. Commercial bids will be opened in the presence of the bidder's representatives, desirous to attend and are found qualified upon evaluation of the eligibility and technical bid by Bank. The bidders should quote their commercial keeping in mind the followings:

1) Bid Rates as per the format enclosed in **Annexure 1**. The BIDDER shall indicate the Rates, Terms of Reference of which are given in the Technical Specifications.

2) The details of Rate Schedule for CCTV and other peripherals and services under all the components of this RFP for which the BIDDER is intending to quote. Quoting rate for selective items that means if the bidder does not quote their commercial for all the items required by Bank will be outright cancelled.

3) The Commercial Bid must be as per the BoQ provided along with the RFP.

4) The taxes will be extra as per prevailing rates at the time of billing during the contract.

1.13. Venue of opening of bids

Conference Room, Head Office of THE WEST BENGAL STATE COOP. BANK LTD, 24A WATERLOO STREET, KOLKATA-700069

1.14. Tender to be addressed and submitted to

All communications, including proposal documents should be addressed to:

The Managing Director, The West Bengal State Co-operative Bank, 24A, Waterloo Street, Kolkata - 700069

1.15. Clarification, if any, to be obtained from

D. ZONE, Design Centre, D-20/5, Karunamoyee, 1st Floor, Salt Lake, Sector II, Kolkata 700091.

Phone :: + 91 98745 30792 / 8777 836 727

Email : zdesin@gmail.com

1.16. Validity of Tender

180 (One hundred eighty) days from the date of Submission of Tender.

1.17. Defect Liability Period

12 (twelve) months from the date of completion. Participation by the vendor to the tender process will tantamount that they unconditionally undertake to replace the items once identified as defective.

1.18. Performance Security Deposit

The contractor, whose tender is accepted, will be required to furnish by way of security deposit/ retention money by cheque or Demand Draft for the due fulfillment of his contract, such sum as will amount to 3.00% of the value of contract.

The Performance Security Deposit shall be collected as per Bank standard and has to be deposited within 5 (five) days of issuance of work order.

1.19. Award to selected vendor

The Bank at its sole discretion may award the contract to a single bidder. However, The Bank reserves the right to split the works among two or three vendors. In that case, the bidders at L2 & L3 positions shall have to match the lowest rates before acceptance of the bid. The orders shall be divided in the following manner:

In case of split between 2 bidders :

60% to L1 bidder, 40% to L2 bidder at the lowest rates

In case of split into 3 bidders :

50% to L1 bidder, 30% to L2 bidder and, 20% to L3 bidder at the lowest rates.

1.20. Eligibility criteria for short listing

In addition to clause 1.10 (pre-qualification criteria), the criteria for empanelment are as under:

i) Original Equipment Manufacturer or their authorized dealers or firms having experience of successfully completed CCTV & Surveillance works (COMPOSITE) ideally working with OEM (Original Equipment Manufacturer) brand products of Video Surveillance System shall have base with technical support function in all regions especially in Kolkata.

ii) Authorization Letter/Certificate from Manufacturer to the bidder for service, supply and distribution of their products.

iii) Manufactured products shall have quality system compliance and shall be either UL or CE (EN) or FCC certified.

iv) The annual turnover for the bidder should not be less than INR. 60.0 lakhs per year for last 3 financial years i.e 2018-19, 2019-20 and 2020-21. This must be individual company's turnover and not that of any group companies. If any agent / distributor/ re-seller/ channel partner is making the offer, then the turnover criteria is applicable to their own turnover and not of the principle. A Certificate by Chartered Accountant (mentioning his membership number) to this effect be furnished. The vendor should submit copies of the balance sheet and Profit & Loss A/c for the past 3 years, duly audited by chartered accountants for perusal by the bank.

v) Should be a registered company/firm with authentic PAN, GST, ESI and EPF distinguished registration numbers allotted by competent authorities.

vi) The vendor should be able to supply most of the products mentioned in BoQ by themselves.

vii) The vendor should have minimum 5 years experience in the field of supplying and maintaining aforementioned security equipment as on 31.03.2021.

viii) The firms who have successfully executed during last 3 years the supply, installation, testing and commissioning preferably PAN West Bengal and those who have service set-up for prompt after sales service preferably in Kolkata are eligible to apply (documentary evidence is to be provided).

ix) The vendors shall have their own service network in all major cities in West Bengal to take care of the supply, installation and after sales services. The list of office/service center shall be attached. In case the vendor is not having their own service centers and instead outsourcing through channel partner / agent / dealers, in that case copy of agreement between both the parties on proper stamp paper shall be attached. The list of service centers with phone numbers must be attached.

- x) The vendor should have supplied similar security equipment preferably to Govt. departments, Public / Private Sector Banks / Govt. Corporations / State Co-operative Bank and DCCBs. Year wise details of such equipment supplied in the past 3 years should be furnished.
- xi) The company should have made net profits in each of the last three financial years (2018-19, 2019-20 & 2020-21) and also should have positive net worth in each of the last three years. However, the Bank reserves the right to accept the proposal of the bidders not having net profit in consecutive last three years, if the number of eligible bidder is found to be less than three.
- xii) **The bidder should not be blacklisted company in any of the government institution /bank or other organization of repute. The self-declaration in this regard on company's letter head should be attached to the technical proposal as per Annexure D.**

The short-listing of the applications received and final selection of vendors for supplying security equipment to the bank will be done by carrying out evaluation of various parameters/criteria fixed as above by the Committee constituted for the purpose.

Bank reserves the right to select or reject any or all applicants without assigning any reason thereof.

1.21. Dispute Resolution

Bank and the selected bidder shall make every effort to resolve amicably, by direct informal negotiation, any disagreement or dispute arising between them under or in connection with this RFP and subsequent contract. If after 30 days from the commencement of such informal negotiations, Bank and the selected bidder have been unable to resolve amicably a contract dispute; either party may require that the dispute be referred for resolution by formal arbitration.

All questions, disputes or differences arising under and out of, or in connection with the contract, shall be referred to sole Arbitrator appointed by Bank and the award of the sole arbitrator shall be final and binding on the parties. The Arbitration and Reconciliation Act 1996 and revisions, if any, thereof, shall apply to the arbitration proceedings and the venue of the arbitration shall be at Kolkata only.

1.22. Other disciplines

1.22.1. GST, Service Tax or any other tax on material or on finished work like Works Contract Tax, Turnover Taxes etc. in respect of this contract shall be payable by the Contractor and the Bank will not entertain any claim whatsoever in this respect.

1.22.2. Delay in submission of any part arising due to postal or any other irregularities at any stage will not be considered. The Bank will not be responsible for any damage in transit in case of postal delivery / delivery through courier service.

1.22.3. All tenders in whom any of the prescribed conditions are not fulfilled or are incomplete in any respect are liable to be rejected.

1.22.4. The acceptance of tender will rest with THE WEST BENGAL STATE COOP. BANK LTD., which does not bind itself to accept the lowest or any tenders and reserves to itself the right to reject any or all the tenders received without assigning any reason/s thereof.

1.22.5. In case the date of opening of tenders is declared as a holiday, the tenders will be opened at the same time on the next working day.

1.22.6. Conditional Tenders will be summarily rejected.

1.22.7. Defects liability period shall be as per memorandum. It must be realized that this period is for exposure of "Latent Defects". The DLP commences from the certified that of virtual completion, issued jointly by the bank's Premises Department & the Architects.

1.22.8. After opening the technical and financial bids offer on the standardized conditions as depicted vide the tender document, no correspondence will be entertained.

1.22.9. In regards to Transportation & Lifting Material, please may note that the rates quoted should include cost of transportation, carting, wastages and Lifting for all leads, night works etc

1.22.10. At the sole discretion of the Bank, the PO / LOA may be issued phase-wise / branch-wise.

1.22.11. The bank is not bound to award all the site projects to single Contractor / Vendor and subsequent project awards will be dependent on the performance of the contractor for projects awarded.

1.22.12. Prior to opening of Financial bid, THE WEST BENGAL STATE COOP. BANK LTD. / Deputed Architect at their discretion may inspect the on -going/completed works of the Contractors as well as obtain confidential report from the concerned employers.

1.22.13. The bid of tenders who do not full fill the above criteria will summarily be rejected.

1.22.14. The Bank also reserves to itself the right of accepting the whole or any part of the tender and the tenderers shall be bound to perform the same at the rates quoted.

Section 2:- OBJECTIVE, SCOPE AND LODGEMENT OF THE RFP AND GENERAL RULES & INSTRUCTIONS FOR THE GUIDANCE OF THE TENDERER.

2. Objective:- The objective of this RFP is to call responses from vendors for Supply & installation of CCTV AND SURVEILLANCE SYSTEM at the following locations:

- HEAD OFFICE , KOLKATA
- REGIONAL OFFICE, COOCH BEHAR
- REGIONAL OFFICE, BARASAT
- BANKING BRANCH : BELIAGHATA
- BANKING BRANCH : GARIAHAT
- BANKING BRANCH : SALT LAKE
- BANKING BRANCH : CHETLA
- BANKING BRANCH : NEW ALIPORE
- BANKING BRANCH : BHAWANIPORE
- BANKING BRANCH : GOLPARK
- BANKING BRANCH : SHYAMBAZAR
- BANKING BRANCH : BBD BAG
- BANKING BRANCH : BEHALA
- BANKING BRANCH: AMDANGA
- BANKING BRANCH: CANNING

2.1 Scope:

This RFP is for supply & installation of CCTV & Surveillance System to Bank. The BIDDER must support both functional and technical requirements of the bank.

2.1.1 Basic Instructions To The Bidder (At A Glance)

A. The BIDDER is expected to have read and examined all the instructions, forms, terms, and specifications in the RFP Document with full understanding of its implications. Failure to furnish all information required in the RFP Document or submission of a bid not substantially responsive to the RFP Document in every respect will be at the Bidder's risk and may result in outright rejection of the bid.

B. The BIDDER is advised to strictly adhere to the Annexure provided for that purpose in this document. Any deviation in this matter will lead to disqualification of the RFP.

C. Procedure / Instructions for Submission of Bid

1) RFP must be filled in both Technical-cum-Eligibility and Commercial and uploaded on the website mentioned above.

a. Technical bid as directed below in clause 1.12.1 of Section A and should be uploaded in the website on or before specified date and time. Please note that the rates should not be indicated in the Technical bid to avoid rejection. Only commercial bid should indicate rates.

b. Commercial bid as directed below in clause 1.12.2 of Section A and should be uploaded in the website on or before specified date and time.

2) Relevant certificate / documents should be attached.

3) Notwithstanding the above, offers made by email, telex, fax, telephone and / or any other mode shall immediately disqualify the BIDDER.

D. Performance Security Deposit:

Giving cognizance to Office Memorandum No.F.9/4/2020-PPD dated 12th November,2020 of Government of India, Ministry of Finance, Department of Expenditure Procurement Policy Division, no Earnest Money is required to submit with the Tender. However the bidders have to submit declaration as per Annexure-C. More fully, upon acceptance of the bids, the successful Bidder must submit **Performance Security Deposit** within 5 days of awarding the contract in favour of **The West Bengal State Cooperative Bank Limited** equivalent to 3% of the value accepted provided,

- The Performance Security Deposit shall be forfeited if the awarded vendor cancels the contract during the period of bill validity.

E. Language of Bids:

The Bids prepared by the BIDDER and all correspondence and documents relating to the Bids exchanged by the BIDDER and the Bank, shall be written in the English Language, provided that any printed literature furnished by the BIDDER may be written in another language (Devnagari) so long as it is accompanied by an English version in which case, for purposes of interpretation of the Bid, the English version shall govern.

F. Bid Currency and Related:

- 1) Rates should be quoted in Indian Rupees (INR) only.
- 2) The rates quoted should be excluding taxes. Taxes should be mentioned separately in columned form.

G. Validity:

The Bids shall remain valid for 180 days from the last date of submission. The BIDDER may be required to give consent for the extension of the period of validity of the bid beyond initial 180 days, if so required by the Bank, in writing. Refusal to grant such consent would result in rejection of bid. However, any extension of validity of bids will not entitle the BIDDER to revise/modify the bid. The decision of the Bank in this behalf will be final, conclusive, and binding on the BIDDER.

H. Modifications and Withdrawal

- 1) The bid submitted may be withdrawn or resubmitted before the expiry of the last date of submission by making a request in writing to the Managing Director of the Bank to this effect and after receiving written consent from the Bank.
- 2) No BIDDER shall be allowed to withdraw or modify the bid after the deadline for submission of bids.

I. Documents To Be Submitted Along With The Technical Proposal:

- a. Valid Trade License
- b. GST Registration Certificate.
- c. Companies IT Returns for Last Three Years i.e 2018-2019, 2019-2020 and 2020-2021.
- d. Manufacturer Authorized Form
- e. Audited Balance Sheet & Profit & Loss for period mentioned in eligibility criteria.
- f. Client List in India for supply of CCTV & allied integration system.
- g. Vendor Profile, Infrastructure of firm / Company / Partners, Organization Chart.

- h. Supply and installation Schedules to implement this project.
- i. Original RFP Documents by signing on each paper with impression of company seal.
- j) Self declaration in company's letter head stating the entity is not blacklisted anywhere for non performance or poor performance.

L. RFP Rejection Criteria:

Bid may be rejected for any or all of the following grounds:

- ✓ The bidder's details attached to RFP are not found as per eligibility criteria.
- ✓ Technical and commercial offers found together.
- ✓ Non -indexed documents attached to RFP document.
- ✓ RFP submitted with false and wrong information.
- ✓ Information requested by bank for this RFP process is not found in Technical and commercial offer.
- ✓ Misconduct and influence, if any, to this RFP process by the bidder OR its representative/s will result into rejection of bid document. No further communication will be entertained in this regard.

Section 2.2: LODGEMENT OF RFP

The response to RFP shall contain the following parts (as per Annexure-A, Annexure-B, Annexure-C, Annexure-D, Annexure- E & Annexure 1 to 2):

1. "Eligibility cum Technical Proposal"

2. "Commercial Proposal"

All the aforesaid documents are to be submitted / uploaded at once at the time of Bid submission. A submission in a different manner, including a submission through Fax or Email, will not be accepted by the Bank, and will be summarily rejected.

2.2.1 RFP Response guidelines

- a) All responses received after the due date/time would be considered late and are liable to be rejected.
- b) All bid responses should be in English language.

c) All responses including commercial and technical bids would be deemed to be irrevocable offers/ proposals from the Bidders and may, if accepted by the Bank, form part of the final contract between the Bank and the selected Bidder.

d) Bidders are requested to attach / upload a letter from an authorized signatory attesting the veracity of information provided in the responses. Unsigned responses would be treated as incomplete and are liable to be rejected.

e) Any Eligibility cum Technical or Commercial bid submitted cannot be withdrawn / modified after the last date for submission of the bids unless specifically permitted in writing by the Bank.

f) The Bidder may modify or withdraw its offer after submission, provided that, the Bank, prior to the closing date and time, receives a written notice of the modification and revised bid or withdrawal for submission of offers.

No offer can be modified/ withdrawn by the bidder, after the closing date and time for submission of offers.

g) By submitting a proposal, the Bidder agrees to promptly enter into an agreement (SLA) with Bank for any work awarded to the Bidder. Failure on the part of the selected Bidder to execute a valid agreement with Bank within 30 days of receiving the work order will relieve Bank of any obligation to the Bidder, and the Bank will be at liberty to select another Bidder based on the selection process of Bank.

h) By submitting the bid, the Bidder represents and acknowledges to the Bank that it possesses necessary experience, expertise and ability to undertake and fulfill its obligations, under all phases involved in the performance of the provisions of this RFP. The Bidder represents that all utilities, manpower to be deployed by bidder in response to this RFP shall meet the proposed Service requirements of the Bank and industry standards. If any services, functions or responsibilities not specifically described in this RFP are an inherent, necessary or customary part of the deliverables or services and are required for proper performance or provision of the deliverables or services in accordance with this RFP, they shall be deemed to be included within the scope of the deliverables or services, as if such services, functions or responsibilities were specifically required and described in this RFP and shall be provided by the Bidder at no additional cost to Bank. The Bidder also acknowledges that Bank relies on this statement of fact, therefore neither accepting responsibility for, nor relieving the selected Bidder of responsibility for the performance of all provisions and terms and conditions of this RFP, Bank expects the selected Bidder to fulfill all the terms and conditions of this RFP. The modifications, which are accepted by the Bank in writing, shall form a part of the final contract.

i) All RFP response documents would become the property of the Bank and the Bank also would not return the bid documents to the Bidders.

j) Erasures or Alterations – The offers containing erasures or alterations in the hard copies may not be considered. Unavoidable corrections or alterations, if any, should be authenticated. In case of the corrections/alteration are not properly authenticated, the offer shall be rejected.

k) Requested details must be completely filled up. Correct technical information of the product being offered must be filled in. Filling up of the information using terms such as “OK”, “accepted”, “noted”, “as given in brochure / manual/ annexure” is not acceptable. Bank may treat the offers not adhering to these guidelines as unacceptable. The proposals should be in the template that is recommended and provided in this RFP.

l) Numbering of Pages

All pages of the bid including brochures are to be numbered as Page --- (current page) of --- (total pages) in a serial along with proper index. The numbering shall be done separately for Eligibility cum Technical Bid and Commercial Bid/s, and not section-wise.

m) Authorized Signatory

The Bidder shall submit the bid authenticated by an authorized person from any of their offices in India.

n) Clarification on RFP Document

1. The Bidder shall carefully examine and understand the specifications /conditions of RFP, intent of the RFP and seek clarifications, if required, to ensure that they have understood all requirements/specifications/conditions/intent of RFP.

2. Bidders shall have the opportunity to get their doubts clarified pertaining to the RFP, prior to finalizing their responses. All questions are to be submitted to Shri Somdev Datta, (Project Architect), D.Zone, DC:# 20/5, Block D, Karunamoyee, Salt Lake, Sector-2, Kolkata-700091, E-mail: zdesin@gmail.com, not later than the query submission date mentioned in this RFP and as advised by Bank from time to time.

3. The Bidder in all such cases must seek clarification in writing in the same serial order as that of RFP by mentioning relevant page number and clause number of RFP on or before the timeline prescribed in this RFP under “Schedule of activities”.

Respondents are required to direct their communication towards clarification/additional information, errors and omission related to this RFP to:

The Managing Director

The West Bengal State Cooperative Bank Ltd.

24A, Waterloo Street

Kolkata – 700 069

o) Validity of Bids

The bids shall remain valid for a period of 180 days from the last date of submission of bids to the Bank.

p) Submission of Bids

1. The response should be submitted on or before the last date & time of submission mentioned in "Important Dates and Schedule of Activities". If the last date of submission of RFP response is declared as a holiday for any reason, then the last date for submission of RFP response will fall on the next working day. Documentary proof, wherever required, in terms of the RFP should be enclosed.

2. The Bids / Proposals should be complete in all respects and contain all information asked for in this document. It is mandatory to submit the details in prescribed formats duly filled in, as part of the offer. The Bank, at its discretion, may not evaluate a bid in case of non-submission or partial submission of details. The proposal must be submitted in an organized and structured manner.

3. For participation in the opening of eligibility cum technical and commercial bid, the Bidders' representatives are required to carry authorization letter from their authorized signatories, if the person attending the bid opening process is other than the authorized signatory.

4. The bid should constitute two separate parts. The response should be organized and submitted in the following manner:

Part I – Eligibility cum Technical Bid:

The Eligibility cum technical Bid containing the response to requirements for the services and other applications is to be uploaded in the respective section of the RFP.

Eligibility cum Technical Bid must contain followings (with scanned copies of related documents):

1. Duly filled in Covering letter, eligibility criteria compliance, other information as detailed in Annexure A, including supporting credential/ letters/testimonials from relevant organizations or copies of documentation from clients or purchase order copies certifying compliance. Non-compliance of even one condition mentioned in the eligibility criteria may render the bid ineligible. Hence, Bidder is required to provide proof for each of the points for eligibility evaluation. The proof provided must be in line with the details mentioned in Annexure A. In case any credential detail mentioned in Annexure A is not accompanied by relevant proof documents, the said Bid offer will not be considered for evaluation. There is no restriction on the number of credentials a Bidder can submit.
2. This bid must contain Demand Draft of Rs.3,000 (Rupees Three Thousand Only) towards application fee/cost of form (non-refundable). Scanned copy of such demand draft/pay order is to be uploaded in the website.

3. Compliance of RFP terms and conditions –Annexure B
4. Bid Security/EMD Declaration as per Annexure-C
5. Declaration regarding blacklisting as per Annexure-D
6. Undertaking regarding one year warranty and three year's maintenance as per Annexre-E
7. Letter with details of authorized signatories/Power of Attorney's in the name of the authorized signatories who can represent the Bidder with regard to the obligations under the RFP or contract.
8. Unpriced Commercial template as per Annexure I: The Bidder should also include the masked (without prices) commercial bid in the Eligibility cum technical bid. The masked commercial bid which would be submitted as part of the Eligibility cum Technical bid should contain price "XX" instead of actual price for all the line items. The Bidder must note that the masked commercial bid should be actual copy of the commercial bid submitted with prices masked and not the Pro-forma/format of the Commercial Offer as per Annexure I in the RFP.
9. Under no circumstances the actual commercial bid (without masking) should be kept in Eligibility cum Technical Bid Covers. The placement of hard copy of commercial bid in eligibility cum technical bid covers will make the bid liable for rejection. However, commercial bid with duly masked prices need to be placed in technical bid.
10. All the technical supporting documents should be submitted electronically uploading in the website mentioned above on or before the final date & time of bid submission. The documents in hardcopy (except that of commercial bid indicating price) shall also to be submitted in the tender box placed at the 3rd floor of the Bank subscribing the project name.

Part II – Commercial Proposal

The bidder will be required to submit commercial bids as a part of the bid submission as per **Annexure 1**.

Commercial proposal should give all the relevant price information. No information should be kept blank. Offer should be in strict conformity with the format as given in **Annexure- 1**. Please note as under:

1. The best and firm price should only be quoted (as per **Annexure 1**)
2. The prices and other terms offered by the bidder must be firm for an acceptance period of 180 days from the last date for submission of offer document to the Bank.
3. The price must be quoted per unit basis with applicable taxes extra in the format provided in Commercial Bid.

4. There will be no price escalation during the contract period and any extension thereof. Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.
5. The price should be uniform throughout the tenure of the contract. Bid submitted with adjustable price quotation will be treated as non-responsive and will be rejected.
6. The prices offered shall be on a fixed price basis and should not be linked to variables like foreign exchange rate etc. The Bank shall not be responsible for any fluctuations in exchange rate or any other expenses factored in the pricing till the validity period of the contract.
7. The Bank ascertains and concludes that everything as mentioned in the RFP documents published for the Bidders and responded by the Bidders have been quoted for by the Bidders, and there will be no extra cost associated with the same other than the cost quoted by the Bidders.
8. It will be responsibility and liability of the selected bidder to levy applicable Taxes & duties in terms of Government guidelines from time to time. All taxes should be mentioned at the prevailing rates at the time of bid submission. Any variations in the taxes quoted by the Bidder which are not in line with the applicable rates prevailing for such supply /services may entail rejection of the Bidders proposal.
9. Please note other important clauses of this RFP while quoting for the services requested.
10. The Bidder must provide and quote for all products and services as desired by the Bank as mentioned in this RFP. Any products / services not proposed to be provided by the Bidder will result in the proposal being incomplete, which may lead to disqualification of the Bidder.
11. Any contradictory information, conditional pricing, exclusion of any item in TCO (Total Cost of Ownership) computation or error in computation may lead to summary disqualification of the bid as per sole discretion of Bank.
12. Final contract will be awarded as per the Public Procurement of Govt of India (Preference to Make in India) order on dated 15th June 2017 issued by Ministry of Commerce and Industry, Department of Industrial Policy and Promotion (reference no. P.45021/2/2017-B.E.-II).

q) Overall Bid

Both Technical / Eligibility Criteria as well as Commercial Bids are to be submitted at a time. Please note that in the following cases Bank in its absolute discretion may reject the Bids:

1. Submission of Bid after the time stipulated in this RFP Document.
2. Misleading/incomplete information or documentation
3. Price information provided anywhere other than 'Commercial Bid'

4. Improper Demand Draft/ Banker's Cheque for Application Fee
5. Any conditional offer or assumption with or without information to the Bank
6. Bidder is not meeting eligibility or technical criterion specified in this RFP
7. Bid submission through Fax or email
8. Submission of more than one bid. In case, bidder is submitting more than one bid, all the bids submitted by the bidder shall be disqualified

2.3 Related Parties

In the following circumstances Bank will have discretion to reject the entire bid or accept the bid with some conditions stipulated by bank –

1. Bids submitted by holding company and its subsidiary.
2. Bids submitted by one or more companies having common director/s.
3. Bids submitted by one or more partnership firms / LLPs having common partners.
4. Bids submitted by one or more companies in the same group of promoters/management.
5. Any other bid at the sole discretion of the Bank which is in the nature of multiple bids.

2.4 Registration of RFP Submission

Upon receipt of a submission, the Bank shall register the response. Incomplete or partial or faulty submissions shall be rejected forthwith.

All submissions, including any accompanying documents, shall become the property of the Bank. Hence, submission of response to the RFP shall be deemed as respondents' license and grant of all rights to the Bank to reproduce the whole or any portion of their submission for the purpose of evaluation, notwithstanding any copyright or other intellectual property rights that may subsist in the submission or accompanying documents.

The RFP document is confidential and is not to be reproduced, transmitted, or made available by the Recipient to any other party without Bank's express written permission. The RFP document is provided to the Recipient based on the undertaking of confidentiality given by the Recipient to the Bank. The Bank may update or revise the RFP document or any part of it. The Recipient acknowledges that any such revised or amended document received is subject to the same terms and conditions as original and subject to the same confidentiality undertaking.

2.5 Format for queries

Bidder should use the following format for their above-said communication –

.....

1. Name of the Respondent/Bidder:

2. Date:

3. Contact Person from Respondent/Bidder in case of need:

Name:

Designation:

E-mail ID:

Tel / Mobile No:

Sr. No.

Page No. of RFP

Clause No

Original RFP Clause

Bidder's Query

1.

2.

All queries/clarifications requested must be in writing and should be forwarded by the authorized person of bidder in the above format in MS-EXCEL workbook. The queries may be e-mailed to: zdesin@gmail.com with a copy to ledept@wbstcb.com with the queries enclosed as attachment in above mentioned format.

Bank shall not answer any communication initiated by respondents after the last date of query submission. Bank may in its absolute discretion seek additional information or document from any respondents after the RFP closes for supplementary information and better evaluation. All such information and document provided will form part of that Respondent's response.

Bank is not bound to reply to queries not pertaining to this RFP. Replies shall be at Bank's discretion. Bank's replies shall be final and acceptable to all bidders.

.....

SECTION-3 Important Notes

1. The RFP document contains statements derived from information believed to be reliable at the date obtained; but does not purport to provide all of the information that may be necessary or desirable to enable an intending contracting party to determine whether or not to enter into a contract or arrangement with the Bank in relation to the supply and services. Neither the Bank nor any of its employees, agents, contractors, or advisers gives any representation or warranty, express or implied, as to the accuracy or completeness of any information or statement given or made in this RFP document].

2. Subject to any law to the contrary and to the maximum extent permitted by law, the Bank and its officers, employees, contractors, agents and advisers disclaim all liability from any loss or damage (whether foreseeable or not) suffered by any person acting on or refraining from acting because of any information including forecasts, statements, estimates or projections contained in this RFP document or conduct ancillary to it whether or not the loss or damage arises in connection with any negligence, omission, default, lack of care or misrepresentation on the part of the Bank or any of its officers, employees, contractors, agents or advisers.

The Bank and its officers, employees, contractors, agents and advisers disclaim any liability, pecuniary or otherwise that may accrue or arise from any loss or damage (whether foreseeable or not) suffered by any person acting on or refraining from acting due to the information contained herein and/or by virtue of copying, adopting, reproducing, any of the material which may be the copyright material or any other Intellectual Property of a third party who may claim ownership of the same.

3. All costs and expenses incurred by Respondents in any way associated with the development, preparation, and submission of responses to this RFP, including but not limited to attendance at meetings, discussions, presentations, demonstrations etc. and providing any additional information required by the Bank, shall be borne entirely and exclusively by the Respondent.

4. No binding legal relationship will exist between any of the Respondents and the Bank until execution of a contractual agreement by duly authorized signatory of the Bank and the bidder.

5. It is the Recipient's responsibility to conduct necessary investigation and analysis regarding any information contained in this RFP document and the meaning and impact of that information.

6. Indicative evaluation process has been specified in **Section 4** of this document. However, as a condition of responding, each Recipient acknowledges and accepts that the Bank in its absolute discretion may apply whatever selection criteria it deems appropriate in finalizing the vendor.

7. Should the Recipient be awarded the contract, the contents of its Response to RFP, including any material submitted in the Response to RFP, will be incorporated by reference or integrated as obligations in the formal Service contract and / or Service Level Agreement (SLA), to be drafted by Bank.

8. It is the objective of the Bank to obtain the best services possible by giving fair and impartial consideration to all recipients invited to accept RFP for submitting Response to RFP. Every potential Recipient will be considered on fair and equal basis.

9. Each Recipient should notify the Bank of any error, omission or discrepancy found in this RFP document. Notification should be made to contact details provided in Section **2.2.1.n**–Clarification on RFP document.

10. The purpose of this RFP is to provide necessary information to the potential Bidders, who qualify and intend to submit their response to the RFP. Though the RFP has been prepared with sufficient care and diligence with an endeavor to provide all required information to the potential Bidders, Bank acknowledges the fact that the potential Bidders may require more information than what has been provided in the RFP. Accordingly, in such cases, the potential Bidder(s) may seek additional information/clarification required from Bank. Bank reserves the right to provide such additional information/ clarification at its sole discretion either one to one basis to the bidder or clarify it to all the potential bidders as deem fit. In order to respond to the RFP, if required, and with the prior permission of Bank, each Bidder may conduct their own study and analysis, as may be necessary, at their own cost and expense ensuring they adhere to the timelines mentioned in the RFP. No additional time will be provided to Bidders to undertake any analysis or study.

11. Bank makes no representation or warranty and shall incur no liability, whatsoever, under any law, statute, rules or regulations on any claim by any bidder or any potential Bidder may make in case of failure to understand the requirement and respond to the RFP.

12. Bank may, in its absolute discretion, but without being under any obligation to do so, update, amend, replace, modify or supplement the information given in the RFP and specify additional requirements or cancel the RFP at any time without assigning any reason thereof and without any prior notice.

The recipient of the RFP must apply its judgment, care, and conduct its own investigation and analysis regarding any information contained in the RFP document including but not limited to the scope of work, Deliverables and timeliness, etc.

13. It is the Bidder's responsibility to:

- Properly understand and examine the RFP;
- Examine all other information available on reasonable inquiry relevant to the risks, contingencies and circumstances affecting its response;
- satisfy itself as to the completeness, correctness and sufficiency of its response;

14. A recipient will, by responding to the Bank's RFP with a submission, be deemed to have accepted all the Terms & Conditions as stated in this RFP document in totality without any condition whatsoever.

15. The information contained in this RFP is strictly confidential. The Bidder shall not share this information with any other person/party not connected with responding to the RFP or even with other potential Bidders. The information contained in this RFP or subsequently provided to Bidder(s), whether verbally or in writing by or on behalf of Bank shall be subject to the terms and conditions set out in this RFP and any other terms and conditions subject to which such information is provided.

16. Any form of canvassing/lobbying/influencing/cartelization, etc. by the Bidder may result in disqualification of such Bidder.

17. The Contractors should quote in figures as well as in words the rate and amount tendered by them. The amount for each item should be worked out and requisite totals given.

18. The quantity may vary depending upon the requirements. The agreed rate will be valid for 1 year from the date of awarding the contract.

19. Power and Water (if needed) will not be provided by the Employer. The contractor has to make the arrangement for the same. Sub-meter shall be provided by the contractor at his own cost. The contractor shall have to make his own arrangements to house his labour and staff for their services and at no cost use the client's premises to house his staff & labourers.

20. The contractor shall give a list of relative working (in case so) with the bank along their designations and addresses.

21. No Employee of the bank is allowed to work as a contractor for a period of two years of his retirement from bank service, without the previous permission of the bank, this contract is liable to be canceled if either the contractor or any of his employees is found at any time to be such a person who had not obtained the permission of the bank.

22. The tender of the work shall not be witnessed by a contractor or contractors who himself/themselves has/have tendered or who may had/have tendered for the same work. Failure to observe this condition would render tenders of the contractors tendering as well as witnessing the tender liable to summary rejection.

SECTION-4 Evaluation and comparison of Bids

70 % weightage will be awarded for Technical Evaluation and 30 % weightage will be awarded for Financial Evaluation.

Technical Bid will be assigned a Technical Marks (Tm) out of a maximum of 100 point. The Scoring Model is provided below:

Sl No	Evaluation criteria	Score	Technical Marks (Tm)
1	Past Experience	Project with combined quantity	25

Request for proposal (RFP) for selection of vendor for providing CCTV and surveillance system at various Branches, Regional Offices and Head Office premises of The West Bengal State Co-operative Bank Ltd.

Dated:- 04.10.2021

	(as per Technical criteria set above) *Attach Documents / Upload documents	(Nos) of HD cameras from minimum 4 projects Upto 40 Nos – 10 Marks >40 upto 100- 20 marks >100 Nos – 25 Marks	
2	Approvals / certifications of International standards: [Eg. UL/EN/IS, IK10, EN55022 CE, FCC & any additional international certifications.] *Attach Documents / Upload documents	1 Mark for each certifications (max. 5 latest International standard certification will be counted)	5
3	Working experience *Attach Documents / Upload documents	=5 yrs to 10 yrs – 1 Mark >10 - 15 – 2 Marks >15 – 5 Marks	5
4	Net profit in last 3 years i.e 2018-19, 2019-20 & 2020-21 *Attach Documents / Upload documents	If not – 0 Marks Yes in all 3 yrs – 5 Marks	5
5	Annual turnovers more than 60.00 Lakhs per year & for the last 3 years *Attach Documents / Upload documents	FOR CUMULATIVE 1.80 Cr to 2.5Cr – 5 Marks >2.50 Cr to 3.60 Cr – 10 Marks >3.60 Cr – 20 Marks	20
6	CCTV service provided in multiple locations of same client **Attach Documents / Upload documents	5 location – 3 Marks 10 location – 6 Marks 15 + location – 10 Marks	10
7	OEM Service center in: *Attach Documents / Upload documents Bidder need to specify the same in OEM Company letter head.	KOLKATA – 10 marks Other than KOLKATA – 5 marks	15
8	Legal Structure of the company **Attach Documents / Upload documents	Partnership /Proprietary – 1 Mark Private Limited – 3 Marks Public Limited – 5 Marks	5
9	ISO CERTIFICATION (ISO27001/ ISO20000/ ISO9001) or equivalent **Attach Documents / Upload documents		5
10	Overall staff strength (Project Management/ Development/ Quality Assurance /Implementation/ Operations) *Attach Declaration in organization letter head pad	>=10- 15 – 1 Mark >15 - 30 – 2 Marks >30 – 5 Marks	5
		Total	100

The technical qualification cut-off marks would be 70% (70 marks out of 100) to be eligible for commercial evaluation. Scoring below the same would not be considered for commercial bid opening. However, the Bank

reserves the right but not the obligation to reset the qualifying marks below 70, if the eligible qualified number of bidders is found less than three.

The technical marks (T_m) would then be converted into technical scores (T_s) by normalization on a scale of 100, with highest score being normalized to 100 and the rest being awarded on a pro-rata basis (rounded off to two decimal places). Such normalized scores (T_s) would be considered for the purpose of QCBS based evaluation, explained in section below.

The commercial scores would also be normalized on a scale of 100, with lowest score being normalized to 100 and the rest being awarded on a pro-rata basis (rounded off to two decimal places). Such normalized scores (F_n) would be considered for the purpose of QCBS based evaluation, explained in section below.

Final Evaluation Criteria - Quality and Cost based selection (QCBS)

Composite Score (S) = T_s * 0.7 + F_n * 0.3

The Bidder with the highest Composite Score(S) would be awarded the contract.

**GENERAL & TECHNICAL INFORMATION
PART- I**

TECHNICAL BID (Company Profile)

SI No	PARTICULARS OF THE COMPANY	
1	Name of the Company	
2	Full Address	
3	Telephone & Mobile No.	
4	Fax No	
5	E-Mail Address	
6	Constitution of the firm (whether Proprietary / Partnership / Pvt Ltd. / Public Ltd.	
7	Name of the Proprietor / Partner / Managing Director	
8	Year of Establishment	
9	Registration with the Registrar of Co	
10	Name(s) of Contact Person (s) with address	
11	Registration with Tax Authority a. PAN No. b. GST No. (Attach latest IT Return filed copy & GST Return filed copy)	
12	Furnish copies of audited Balance Sheet and Profit & Loss Account for the last 3 years. Turn over 2017-18, 2018-19 and 2019-20	

13	Name & address of the Banker, Nature of facilities availed (if any) (Attach Banker's opinion letter on the conduct of the account).	
14	Whether an empanelled vendor for RBI / SBI/ Nationalised Banks/ State Co-op Bank/DCCBs	

DETAILS OF REGISTRATION WITH OTHER BANKS

1	Name of the Bank	
2	Total No. of Systems supplied	
3	Since when empanelled	

CONTACT DETAILS OF THE PERSONS OF GOVT./QUASI-GOVT. DEPT & OTER ORGANIZATIONS OF REPUTE WITH WHOM THE BIDDER IS EMPANELLED/WORKING

SI No	Name the organizations	Details of the contact persons
1		Name:- Designation:- Phone/Mobile No:-
2		Name:- Designation:- Phone/Mobile No:-
3		Name:- Designation:- Phone/Mobile No:-

Place :

Date :

AUTHORISED SIGNATORY

PART II

TECHNICAL BID (PRODUCT PROFILE)

SI No	Particulars	Bider's response			
1	Certification whether the system conforms to I.S / ISO 9001 / EN29001, QUALITY SYSTEM				
2	Whether CCTV products quoted are UL approved				
3	CCTV equipment make:				
4	Whether MTBF for camera with all accessories, DVR, Monitor submitted by the manufacturer.				
5	Warranty period offered for the system				
6	Number of systems so far supplied to Bank [Attach performance certificates from the existing users]				
7	LIST OF ORDERS EXECUTED IN LAST THREE YEARS				
	ORDER DETAILS [Order copy should be enclosed]				
SI No	Name of the Bank	Date of installation	Amount	Type of system	No. of Systems

TURNOVER DURING THE LAST THREE YEARS

SI No	Year	Amount (Rupees)
1	2018-2019	
2	2019-2020	
3	2020-2021	

Request for proposal (RFP) for selection of vendor for providing CCTV and surveillance system at various Branches, Regional Offices and Head Office premises of The West Bengal State Co-operative Bank Ltd.

Dated:- 04.10.2021

Annexure-A (contd)

DETAILS ABOUT SERVICE NETWORK					
Sl No	Location of the service Centre	Status of the Office	No. of Engineers / Persons	Area handled by the office	Name of the Contract person /address/phone

Place :

Date :

AUTHORISED SIGNATORY

PART III

TECHNICAL SPECIFICATIONS FOR SUPPLY & INSTALLATION OF NVR BASED CCTV SYSTEM

SI No	Items	Technical parameter	Compliance
1	NVR – RECORDING 32 Channel	(1) PoE Built In :- N/A, (2) Network Port:- 2*RJ45 1000M, (3) Audio I/O:- 1/1, (4) Alarm I/O:- 16/4, (5) RAID :- N/A, (6) Case :- 1U32-ch, 4 SATA interface, 1U, H.265&4K, Dual Network interface, 32 Channel Preferred Make :Honeywell / Hikvision / Zicom / Bosch / Sony / CP Plus / Dahua / Equivalent	
2	NVR – RECORDING 8 Channel	(1) PoE Built In :- N/A, (2) Network Port:- 2*RJ45 1000M, (3) Audio I/O:- 1/1, (4) Alarm I/O:- 16/4, (5) RAID :- N/A, (6) Case :- 1U 8-ch, 1 SATA interface, 1U, H.265&4K, Dual Network interface , 8 Channel Preferred Make :Honeywell / Hikvision / Zicom / Bosch / Sony / CP Plus / Dahua / Equivalent	
3	IR DOME CAMERA	NIGHT VISION 2MP CAMERA: 1/2.7" CMOS, ICR, 1920x1080:30fps, H.265/H.264/MJPEG, Triple stream, DC12V & PoE, DWDR, IP67 & IK10 (as applicable), Fixed lens (2.8mm,4mm), IR range: up to 30mtr. 2-Axis Preferred Make :Honeywell / Hikvision / Zicom / Bosch / Sony / CP Plus / Dahua / Equivalent	
4	IR BULLET CAMERA	NIGHT VISION 2MP CAMERA: 1/2.7" CMOS, ICR, 1920x1080:30fps, H.265/H.264/MJPEG, Triple stream, DC12V & PoE, IP67 , Fixed lens (4mm,6mm), IR range: up to 30 mtr. IR anti-reflection window (as applicable), Bulit-in bracket. Preferred Make :Honeywell / Hikvision / Zicom / Bosch / Sony / CP Plus / Dahua / Equivalent	
5	POE SWITCH	POWER ON ETHERNET Netgear GS110TP ProSafe 8-Port Gigabit PoESmartwith 190W Power-over Ethernet budget and 2 SFP ports for wireless converged networks, IP surveillance and mobility,2 dedicated Gigabit SFP fiber ports Preferred Make : NETGEAR/CISCO/TENDA	
6	RJ-45 : Connector	Crimping Connector Preferred make: D'LINK/ Equivalent Digital display of speed & timer Speed Mode - Variable Speed Type of Drive Motor - Brushless DC Motor	
7	Digital TV Set for Display: Size: 42 Inch;	Type: LED; Resolution: Full HD 1920x1080 pixels; Contrast ratio: 10000000 :1; Horizontal and Vertical viewing angle: 89°; Response time: 5 ms; HDMI Ports: 1(Side), 3(Rear); USB Supports for Audio, Video; Image Rf Input analog Coaxial Ports:	

		1(Bottom); Ethernet Sockets: 1; Component Output RGB Input Ports: 1(Bottom); Composite Input Audio Video Cable Ports: 2(Rear); MHL Enabled: yes; Usb Ports: 02; Nfc Ports: Yes; Digital optical Audio Output Ports: 01; Head phone speaker Output Ports: 01; Video: HDMI, RF, Component video signals, with AUTO, PAL, NTSC, SECAM analog TV and DVB digital TV format. It should support JPEG, PNG image formats and 3GP, ASF, AVI, MKV, MOV, MP4, MPEG-1, MPEG2PS, MPEG2TS, VOB, WMV video formats; Audio: AAC, LPCM, MP3, WAV, WMA supported with Dolby Digital, Dolby Digital Plus, Dolby Pulse sound technology and 02 speakers; Smart TV feature with DLNA, MHL, Photo share, Smartphone connect, WiFi Direct, Fluctuation protection. It should work on 100 – 240 V and Power consumption: 0.5 W. It should be supplied with Television, Remote, 2 Remote Batteries, User Manual, Warranty Card. Preferred make: Sony/LG/Onida/Samsung/ MI	
8	RACK 6U	To mount CCTV Hardware Cable Manager + Fan + 5 Port Power Strip + 1 Tray Preferred Make : ELIXER/Equivalent	
9	UPS	1 KVA Online power manager 60 min. power backup Preferred Make: ABC/APC/ELNOVA/ Equivalent	
10	HARD DISK 8 TB / 4 TB	For backup and data storage Preferred make: WD/Seagate	
11	RG -59 Co-axial cable	Make : Unarmored RG 59 Co-axial cable for video signal between CCTV Camera and Stand alone NVR	
12	Power Cable	2 Core 75 sq.mm unarmoured power cable with copper conductor cable as required	
13	PVC Conduit pipe	¾ PVC Conduit Pipe alongwith accessories in surface/ recess including cutting the wall and making good the same	

Place :

Date :

AUTHORISED SIGNATORY

Compliance Certificate

**The Managing Director,
The West Bengal State Cooperative Bank Ltd.
24A, Waterloo Street
Kolkata - 700069**

Date:

Dear Sir,

Re : **Bank's RFP No. WBSCB/TENDER/CCTV/1.1 dated 04/10/2021 for Selection of Vendor for Supply and installation of CCTV & surveillance system at different branches, Regional Offices & Head Office.**

Having examined the tender document including all annexure, the receipt of which is hereby duly acknowledged, we the undersigned offer to Selection of vendor for Supply & installation of CCTV & surveillance system at Branches, Regional Offices and Head Office in conformity with the said RFP document and in accordance with our proposal and the schedule of prices offered in the price bid and made part of this tender, we confirm as under:

1. If our bid is accepted, we undertake to provide the supply and services within the scheduled time-lines as stipulated in this RFP.
2. We confirm that this offer is valid for 180 days from the last date for submission of tender document to the Bank.
3. This bid together with your written acceptance thereof and your notification of award if shortlisted shall constitute a binding contract between us.
4. We undertake that in competing for and if the award is made to us, in executing the subject contract, we will strictly adhere to the security norms prescribed by RBI/NABARD or by any appropriate agency.
5. We agree that Bank is not bound to accept the lowest or any bid that Bank may receive.
6. We have never been barred/black-listed by any regulatory /statutory authority or any employer in India.

Yours faithfully

SIGNATURE

(Name & Designation, seal of the firm)

[This letter should be on the letter head pad of bidder duly signed by authorized signatory]

Bid Security/EMD Declaration

Ref No:

Date:

**To
The Managing Director,
The West Bengal State Cooperative Bank Ltd.
24A, Waterloo Street
Kolkata – 700069**

Sub:- Declaration on Bid Security/EMD

Dear Sir,

Ref: In reference to Bank's RFP No. WBSCB/TENDER/CCTV/1.1 dated 04/10/2021 for Selection of Vendor for Supply and installation of CCTV & surveillance system at different branches, Regional Offices & Head Office - Bid Security Declaration.

We <organization name> understand that as per the Govt. of India circular no F.9/4/2020-PPD dated 12th November 2020 (Subject: Bid Security; Earnest Money Deposit) is not required.

We hereby also understand and confirm that we will be suspended for the period of 2 years from the date of issue of RFP, if we:

1. Withdraw or modify this RFP before processing
2. Withdraw or modify this RFP after processing but before acceptance of 'work order' to be issued by the Bank.
3. Withdraw or modify this RFP before furnishing Performance Security Deposit as per requirement of this RFP.
4. Violate any of the provisions of the terms and conditions of this RFP.

Yours faithfully,

AUTHORIZED SIGNATORY

(Name & Designation, seal of the firm)

For and on behalf of:

[This letter should be on the letter head pad of bidder duly signed by authorized signatory]

Declaration regarding blacklisting

Ref No:

Date:

**To
The Managing Director,
The West Bengal State Cooperative Bank Ltd.
24A, Waterloo Street
Kolkata – 700069**

Sub:- Declaration regarding blacklisting

Dear Sir,

Ref: Bank's RFP No. WBSCB/TENDER/CCTV/1.1 dated 04/10/2021 for Selection of Vendor for Supply and installation of CCTV & surveillance system at different branches, Regional Offices & Head Office – Undertaking regarding blacklisting.

We hereby confirm and declare that we, <organization name> is not blacklisted/de-registered/ debarred by any Government Department/ Public Sector Undertaking/ Bank/ Privet Sector/ or any other organization for which we have executed/undertaken the works or services during the last 05 (five) years.

We hereby also understand and confirm that we will be suspended for the period of 2 years from the date of issue of RFP, if the above statement is found false and even may be debarred from the project

Yours faithfully,

AUTHORIZED SIGNATORY

(Name & Designation, seal of the firm)

For and on behalf of:

[This letter should be on the letter head pad of bidder duly signed by authorized signatory]

Undertaking regarding warranty and three years maintenance

Ref No:

Date:

**To
The Managing Director,
The West Bengal State Cooperative Bank Ltd.
24A, Waterloo Street
Kolkata - 700069**

Sub:- Declaration regarding warranty and three years maintenance.

Dear Sir,

Ref: Bank's RFP No. WBSCB/TENDER/CCTV/1.1 dated 04/10/2021 for Selection of Vendor for Supply and installation of CCTV & surveillance system at different branches, Regional Offices & Head Office - Undertaking regarding warranty and three years maintenance.

We <organization name> hereby confirm and declare that the warranty period of the items supplied will be one year from the date of installation and we shall replace/repair the defective items on requisition within 48 hours of reporting, failing which the Bank will be in liberty to make the job done from other agency and the amount will be adjusted from the retention money or performance security deposit, as the case may be.

We hereby also confirm that we will provide 3 years maintenance service to be reckoned from the end of defect liability period.

Yours faithfully,

AUTHORIZED SIGNATORY

(Name & Designation, seal of the firm)

For and on behalf of:

[This letter should be on the letter head pad of bidder duly signed by authorized signatory]

PRICE BID DOCUMENT

PROJECT – CCTV INSTALLATIONS AT MULTIPLE BRANCHES OF THE WEST BENGAL STATE COOPERATIVE BANK LTD IN

RESPONSE TO RFP NO WBSCB/TENDER/CCTV/1.1 dated 04/10 /2021.

SI No	Item description	Unit	Quantity	Rate (INR)	Amount (INR)
1	NVR – RECORDING : (1) PoE Built In :- N/A, (2) Network Port:- 2*RJ45 1000M, (3) Audio I/O:- 1/1, (4) Alarm I/O:- 16/4, (5) RAID :- N/A, (6) Case :- 1U32-ch, 4 SATA interface, 1U, H.265&4K, Dual Network interface, 32 Channel – for HO + COOCHBEHAR RO Preferred Make :Honeywell / Hikvision / Zicom / Bosch / Sony / CP Plus / Dahua / Equivalent	No	2		
2	NVR – RECORDING : (1) PoE Built In :- N/A, (2) Network Port:- 2*RJ45 1000M, (3) Audio I/O:- 1/1, (4) Alarm I/O:- 16/4, (5) RAID :- N/A, (6) Case :- 1U 8-ch, 1 SATA interface, 1U, H.265&4K, Dual Network interface , 8 Channel – for Branches Preferred Make :Honeywell / Hikvision / Zicom / Bosch / Sony / CP Plus / Dahua / Equivalent	No	13		
3	IR DOME CAMERA : - NIGHT VISION 2MP CAMERA: 1/2.7" CMOS, ICR, 1920x1080:30fps, H.265/H.264/MJPEG, Triple stream, DC12V & PoE, DWDR, IP67 & IK10 (as applicable) , Fixed lens (2.8mm,4mm), IR range: up to 30mtr. 2-Axis Preferred Make :Honeywell / Hikvision / Zicom / Bosch / Sony / CP Plus / Dahua / Equivalent	No	122		
4	IR BULLET CAMERA:- NIGHT VISION 2MP CAMERA: 1/2.7" CMOS, ICR, 1920x1080:30fps, H.265/H.264/MJPEG, Triple stream, DC12V & PoE, IP67 , Fixed lens (4mm,6mm), IR range: up to 30 mtr. IR anti reflection window (as applicable), Bulit-in bracket. Preferred Make :Honeywell / Hikvision / Zicom / Bosch / Sony / CP Plus / Dahua / Equivalent	No	26		
5	POE SWITCH : POWER ON ETHERNET Netgear GS110TP ProSafe 8-Port Gigabit	No	14		

	PoESmartwith 190W Power-overEthernet budget and 2 SFP ports for wireless converged networks, IP surveillance and mobility,2 dedicated Gigabit SFP fiber ports Preferred Make: : NETGEAR/CISCO/ TENDA				
6	RJ-45 : Connector - Crimping Connector Preferred make: D'LINK/Equivalent Digital display of speed & timer Speed Mode - Variable Speed Type of Drive Motor - Brushless DC Motor Note: (Above details to revise as per actual site measurement)	No	1100		
7	RACK 6U : To mount CCTV Hardware Cable Manager + Fan + 5 Port Power Strip + 1 Tray Preferred Make : ELIXER/Equivalent	No	14		
8	UPS : 1 KVA Online power manager 60 min. power backup Preferred Make: ABC/APC/ELNOVA/Equivalent Note : (Above item may be added only as per the SITE NEED / Bank need)	No	14		
9	CABLE : Data transmission CAT 6 cable with PVC Conduit, of approved make and quality, as per the site installation needs Preferred Make: Dlink/LEGRAND/STERLIGHT/ Equivalent Note: (Above details to revise as per actual site measurement)	MTRS	2250		
10	HARD DISK 8 TB for backup and data storage - For HO + COOCHBEHAR RD Preferred make: WD/Seagate	No	3		
11	HARD DISK 4 TB for backup and data storage - For Branches Preferred make: WD/Seagate	No	13		
12	Digital TV Set for Display: Size: 42 Inch; Type: LED; Resolution: Full HD 1920x1080 pixels; Contrast ratio: 1000000 :1; Horizontal and Vertical viewing angle: 89°; Response time: 5 ms; HDMI Ports: 1(Side), 3(Rear); USB Supports for Audio, Video; Image Rf Input analog Coaxial Ports: 1(Bottom); Ethernet Sockets: 1; Component Output RGB Input	Lot	1		

	<p>Ports: 1(Bottom); Composite Input Audio Video Cable Ports: 2(Rear); MHL Enabled: yes; Usb Ports: 02; Nfc Ports: Yes; Digital optical Audio Output Ports: 01; Head phone speaker Output Ports: 01; Video: HDMI, RF, Component video signals, with AUTO, PAL, NTSC, SECAM analog TV and DVB digital TV format. It should support JPEG, PNG image formats and 3GP, ASF, AVI, MKV, MOV, MP4, MPEG-1, MPEG2PS, MPEG2TS, VOB, WMV video formats; Audio: AAC, LPCM, MP3, WAV, WMA supported with Dolby Digital, Dolby Digital Plus, Dolby Pulse sound technology and 02 speakers; Smart TV feature with DLNA, MHL, Photo share, Smartphone connect, WiFi Direct, Fluctuation protection. It should work on 100 – 240 V and Power consumption: 0.5 W. It should be supplied with Television, Remote, 2 Remote Batteries, User Manual, Warranty Card. Preferred make: Sony/LG/Onida/Samsung/MI</p>				
13	<p>Digital TV Set for Display: Size: 42 Inch; Type: LED; Resolution: Full HD 1920x1080 pixels; Contrast ratio: 1000000 :1; Horizontal and Vertical viewing angle: 89°; Response time: 5 ms; HDMI Ports: 1(Side), 2(Rear); USB Supports for Audio, Video; Image Rf Input analog Coaxial Ports: 1 (Bottom); Ethernet Sockets: 1; Component Output RGB Input Ports: 1(Bottom); Composite Input Audio Video Cable Ports: 2(Rear); MHL Enabled: yes; Usb Ports: 02; Nfc Ports: Yes; Digital optical Audio Output Ports: 01; Head phone speaker Output Ports: 01; Video: HDMI, RF, Component video signals, with AUTO, PAL, NTSC, SECAM analog TV and DVB digital TV format. It should support JPEG, PNG image formats and 3GP, ASF, AVI, MKV, MOV, MP4, MPEG-1, MPEG2PS, MPEG2TS, VOB, WMV video formats; Audio: AAC, LPCM, MP3, WAV, WMA supported with Dolby Digital, Dolby Digital Plus, Dolby Pulse sound technology and 02</p>	Lot	14		

Request for proposal (RFP) for selection of vendor for providing CCTV and surveillance system at various Branches, Regional Offices and Head Office premises of The West Bengal State Co-operative Bank Ltd.

Dated:- 04.10.2021

	speakers; Smart TV feature with DLNA, MHL, Photo share, Smartphone connect, WiFi Direct, Fluctuation protection. It should work on 100 – 240 V and Power consumption: 0.5 W. It should be supplied with Television, Remote, 2 Remote Batteries, User Manual, Warranty Card. Preferred make: Sony/LG/Samsung/MI				
14	LABOUR: (1) CAT6 cabling with PVC pipe and lock (2) Camera mounting with material, camera installation (3) NVR Setup and installation NVR Configuration (4) Electric power points tapping (if needed) (5) Mounting work of all Hardware in Rack after wall mount rack installation (6) Installation of Digital TV (7) Necessary civil / piping / support work for installation of cameras at location	LS	24		
	Note : Each Module is of minimum 5 Cam installations + Travel costs as applicable, Considering for HD at least 5 modules of labour component with other branch options				
	Total quote				
Provide quote in words: Rupees					

Place :

Date :

AUTHORISED SIGNATORY

**FINAL CHECKLIST FOR BIDDERS TO FILL IN
CHECKLIST FOR TECHNICAL BIDS**

SL NO.	DESCRIPTION	YES/NO	REMARKS
1	DOCUMENTATION FOR COMPANY REGISTRATIONS		
2	DOCUMENTATION FOR ADDRESS CONFIRMATIONS OF THE REGD BUSINESS NAME & STYLE		
3	TRADE LICENSE DETAILS		
4	WORKING EXPERIENCE DETAILS (SIMILAR WORK EXPERIENCES - SUPPORTED WITH ORDER COPIES / COMPLETION CERTIFICATE)		
5	TEAM DETAILS		
6	EMPANELMENT LIST WITH DETAILS		
7	CLIENT REFERENCE DETAILS		
8	LIST OF SIMILAR WORKS IN HAND - SUPPORTED WITH ORDER COPIES		
9	Copies of the Audited Balance Sheet for the last three (3) Years along with the Profit & Loss Account		
10	Banker's Certificate for credit worthiness.		
11	IT RETURN DETAILS		
12	Pan Card		
13	GST DETAILS		
14	List of disputes/ litigations entered into, if any, with its details		
15	EMD AND TENDER FEES - DETAILS AND ATTACHED		
16	FINANCIAL BID DOCUMENT - BLANK ie WITHOUT QUOTE,SIGNED AND STAMPED		

CHECK LIST FOR FINANCIAL BIDS

SL NO.	DESCRIPTION	YES/NO	REMARKS
1	FINANCIAL BID DOCUMENT -WITH ALL RELEVANT QUOTES DULY CONFIRMED VIDE DIGITAL SIGN		

AUTHORISED SIGNATORY

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