



THE WEST BENGAL STATE CO-OPERATIVE BANK LTD.

Registered Office & Head Office: 24A Waterloo Street, Kolkata - 700 069

Request for proposal (Tender Form)

Tender Notice in terms of advertisement published in Aajkaal and Business Standard on 24.12.2020 for printing and supply of printed forms and office stationeries.

Sealed Tenders are invited from reputed printers/firms having experience for the printing and supply of printed forms. Details of works, tender cost, details of submission, last date of submission, EMD etc. are mentioned below:

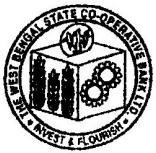
1	Tender Notice No.	HO/L&E/1715 dated 24.12.2020
2	Details of work	As per Annexure-B attached here-in-below.
3	Quantity of Items to be printed and supplied	As per Annexure-B attached here-in-below.
4	Specifications of the items	Please collect the specimen copies from Law & Estate Department, 2 nd Floor at 24-A, Waterloo Street, Kolkata-700069.
5	Location for Dispatch	1) Out of 50000 Account opening Form, 10000 to each Regional Office of North 24-Parganas Regional Office (Barasat)/ South 24-Parganas Regional Office (Diamond Harbour) and Coochbehar Regional Office (Coochbehar). 2) Out of 5000 CKYC, 1000 to each Regional Office of North 24-Parganas Regional Office (Barasat)/ South 24-Parganas Regional Office (Diamond Harbour) and Coochbehar Regional Office (Coochbehar). 3) All other items to be delivered at Head Office, The West Bengal State Co-operative Bank Ltd., 24A, Waterloo Street, Kolkata – 700069
6	Tender inviting authority	Shri Manasij Mukhopadhyay, Managing Director, The West Bengal State Co-operative Bank Ltd., 24A, Waterloo Street, Kolkata – 700069.
7	Closing date and time for submission of Bid Documents at Head Office, The West Bengal State Co-operative Bank Ltd., 24A, Waterloo Street, Kolkata – 700069.	06.01.2021, 04:00 P.M.
8	Tender document fee	Non-fundable Rs.500/- (Rupees Five Hundred Only) in the form of Bank Draft only of any scheduled commercial Bank favouring The West Bengal State Cooperative Bank Ltd. payable at Kolkata and to be submitted with Technical Bid.
9	Amount of EMD to be submitted	Rs.10000.00 (Rs. Ten Thousand) only in the form of Bank Draft only of any scheduled commercial Bank



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		favouring The West Bengal State Cooperative Bank Ltd. payable at Kolkata and to be submitted with Technical Bid. For further reference please see Instruction No.-I under "General Information & Terms and Conditions" (Page 4)
10	Bid Opening date, Time, and Venue.	07.01.2021, at 2.30 P.M. at Conference Hall of Head Office of Bank at 3 rd floor.
11	Tender forms available from	Tender Form will be available and may be downloaded from Bank's website at www.wbstcb.com from 28.12.2020 after 11:00 A.M.
12	Tender to be submitted to	The Managing Director, The West Bengal State Co-operative Bank Ltd., 24A, Waterloo Street, Kolkata – 700069. For physical submission of the sealed tenders, those should be dropped in the Tender Box at 3 rd floor of the Bank at 24-A, Waterloo Street, Kolkata-700069 on and before 06.01.2021 till 4.00 P.M.
13	Bid system	Two cover system (Technical bid and price bid)
14	Defects Liability Period (DLP)	3 months from the date of supply of last consignment of printed items.
15	Mode of payment	90% of the value of items on satisfactory supply at the Bank's Head Office/and other places as per clause -5 above and on submission of bill along with proof of supply received from the Bank/offices. 10% value of the items after defect liability period.
16	Flexibility of price once quoted	No escalation permitted. Prices shall be firm.
17	Currency of price and taxes & other components of price.	The offer must be in Indian Rupees only and the prices shall be inclusive of Transportation charges / Transit insurance but exclusive of all taxes / GST/ Octroi etc. The price shall be firm and binding without any escalation whatsoever, till the date of supply of entire lot of the said printed forms/ items.
18	Date for supply of the items	15 days from the date of work order
19	Contact Details	1) Shri Partha Mitra, Mobile No:9073717171 e-Mail:dgm.hrmd@wbstcb.com 2) Shri Snehasis Chakraborty, Mobile No:9073681048 e- Mail:ledept@wbstcb.com_



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GENERAL INFORMATION & TERMS AND CONDITIONS:

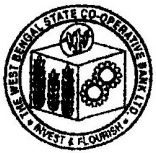
- A) The Bidder should examine all instructions, forms, terms and conditions and technical specifications in the bidding document.
- B) Submission of a bid not substantially responsive to the Bidding document will be at the bidder's risk and may result in the rejection of its bid without any further reference to the bidder.
- C) At any time prior to the deadline for submission of bids, the Bank may, for any reason, modify the bidding document by amendments at the sole discretion of the Bank.
- D) In order to provide prospective bidders reasonable time to take the amendment into account in preparing their bid, the Bank may, at its discretion, extend the deadline for submission of bids.
- E) All clarifications/amendments should be sought from the Bank within 5 days of advertisement of the invitation of bids. After this, no clarifications/ amendments will be entertained by the Bank.
- F) The bidders have to submit their Bid two ways. Technical Bid and Financial Bid are to be submitted in separate sealed covers. First the technical bid will be opened. Financial Bid of the successful bidders qualifying in Technical Bid will be opened later.
- G) The Bidders have to agree that the same rate will remain in vogue for next two years and will supply all or any part of the items as and when requisitioned by the Bank.

I. In the Technical Bid, the Bidders must submit the following documents

- i) Valid Trade license
- ii) GST Registration Certificate
- iii) Income Tax returns for last three years i.e 2017-2018, 2018-2019 and 2019-2020
- iv) Audited Balance Sheet and Profit & loss account (As per provision of Income Tax Act & Rules of the land) for last three years i.e 2017-2018, 2018-2019 and 2019-2020
- v) Original RFP Documents by signing on each paper with impression of company seal.
- vi) Credentials of performing three similar jobs (amounting Rs.2,00,000.00 and above) in last three years.
- vii) Original Bank Draft of Rs.500.00 (Rupees Five Hundred only) as cost of Tender Form and Rs.10,000.00 (Rupees Ten Thousand only) as Earnest Money.

II. The Commercial Bid will contain the unit cost of each item inclusive of Transportation charges / Transit insurance but exclusive of all taxes / GST/ Octroi etc in the prescribed format as per **Annexure-B**.

- H) The printed forms of all types must be delivered **within 15 days from the date of work order** to the addresses here-in-above in clause No- 5 (page-1). **The Bank will bear no carriage cost separately.**



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- I) The tenderer has to enclose Bank Draft Payable at Kolkata for **Rs.10,000.00** (Rupees Ten Thousand only) in favour of “**The West Bengal State Co-operative Bank Ltd**” payable at Kolkata as Earnest Money, which would be adjusted afterwards towards Security Money of the successful tenderer. Earnest money will be refunded to unsuccessful tenderers. Security money additionally @10% will be deducted from the bill of the supplier and will be released after three months from the date of delivery of full consignment of the printed items as per approved specification. The EMD of successful Tenderer may at Bank’s sole decision be forfeited, if not supplied the printed items as per specification or for unnecessary delayed supply or not replacing the defective items as the case may be.
- J) Interested Commercial Art printing firms having well experience in executing similar type of quality printing and performed at least three similar jobs in last three years may apply. Tenderers must submit credentials in support to their experience as a Tenderer of such quality printing works with reference to clause **G(I)(vi)** of the General Terms and conditions.
- K) Please note, the time period mentioned herein above is/are excluding public holidays. The Bank Management has every right to change/modify the said periods/dates without assigning any reason after due notification.
- L) The Tenderer must also submit latest income tax certificate/sales tax and other tax certificates/GST certificate/ PAN card along with their tender, failing which, the same may be rejected by the Bank Authority at their sole discretion.
- M) The successful Tenderer must ensure that quality of paper, printing and binding is maintained as per sample supplied with the tender. However, the Bank may reject any or all items which is/are found defective either in respect of quality of paper or printing or binding. **The Tenderer must ensure sample of paper which is to be used for printing of the items with the tender paper.**
- N) The successful Tenderer will be obliged to replace all the items which are considered defective by the Bank on account of any of the defects in regard to quality of paper, printing and binding and other specifications and if the firm/person fails to replace the defective items, deduction would be made from their bill @ Rs.100.00 per defective items (pad of 100 or per book will be considered) or the rate quoted whichever is higher.
- O) The successful firm must make physical delivery of all the printed items by the time scheduled as mentioned in reference to clause 18 above, failing which the firm will have to pay penalty @ Rs.1000.00 (Rs. One Thousand) only for each day’s default, unless such default is due to failure of the Bank to make available the facilities.
- P) The bidder shall bear all the costs associated with the preparation and submission of bid and Bank will in no case be responsible or liable for these costs regardless of the conduct or outcome of the bidding process.
- Q) The printed items should be delivered to the banks / branches/offices as per Clause-5 above. No payment will be made to the supplying firm till the acknowledgement from the Branches/Offices in respect of receipt of such supply



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is produced to the Bank.

R) BIDDING PROCESS (TWO STAGES)

For the purpose of the present job, a two-stage bidding process shall be followed. The response to the present tender will be submitted in two parts:

- Technical bid – Part-I
- Commercial Bid – Part-II

The bidder will have to submit the technical bid and commercial portion of the bid separately in sealed envelopes duly superscribing “TECHNICAL BID IN REF TO TENDER FOR PRINTED FORMS” and “COMMERCIAL BID IN REF TO TENDER FOR PRINTED FORMS” as the case may be.

Technical Bid

- i) Technical bid will also contain the bidder's information in the format given in Annexure- A
- ii) Technical bid will strictly not contain any pricing or commercial information. Submissions of commercial information in Technical Bid will summararily be rejected & such bidder will be disqualified from participation in tender process further.
- iii) The bid shall be typed or written in legible ink and shall be signed by the bidder or a person duly authorized by the firm. All pages of the bid shall be signed by the person(s) signing the bid and should also be properly numbered.
- iv) The bid shall contain no interlineations, erasures or over-writing except as necessary to correct errors made by the bidder, in which case corrections shall be initialed by the person(s) signing the bid.

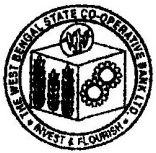
Commercial Bid

- i) The bidder shall quote the price in Annexure –B
- ii) The offer must be in Indian Rupees only and the prices shall be inclusive of Transportation charges / Transit insurance but **exclusive of all taxes / GST/ Octroi etc.** The price shall be firm and binding without any escalation whatsoever, till the date of supply of entire lot the printed items.

S) SUBMISSION OF BIDS:

- i) The bidders shall duly seal each envelope.
- ii) The bid should be addressed to Bank at the following address up to the time and date mentioned on page-1 of this document.

**The Managing Director,
The West Bengal State Cooperative Bank Ltd.
Head Office,
24A, Waterloo Street, 3rd Floor, Kolkata - 700069**



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T) LAST DATE FOR SUBMISSION OF BIDS:

- i) Bids must be submitted to Bank at the address specified in the bid document not later than **06-01-2021 upto 04:00 P.M.** In the event of the specified date and submission of bids being declared a holiday for the Bank, the bids will be received upto the appointed time on the next working day.
- ii) The Bank may, at its discretion, extend this deadline for submission of bids by amending the bid documents, in which case, all rights and obligations of the Bank and bidders previously subject to the deadline will thereafter be subject to the deadline extended.

LATE BIDS:

Any bid received by the Bank after the deadline for submission of bids will be rejected and/or returned unopened to the bidder.

U) MODIFICATIONS AND/ OR WITHDRAWAL OF BIDS:

Bids once submitted will be treated as final and no further correspondence will be entertained on this. No bid will be modified after the deadline for submission of bids.

V) CONTENT OF DOCUMENTS TO BE SUBMITTED:

a) Documents required in Technical bid envelope (sealed cover):

- i) Information as per **Annexure-A** and supporting document in respect of minimum qualification criteria as per clause G(i) under General Terms & conditions in page 3.
- ii) Demand Drafts for Cost of RFP and EMD as per details at **Sl.No.G (I) (vii) above.**

b) Documents required in Commercial bid envelope (Sealed cover):

Commercial bids shall be as per format given in **Annexure-B**.
No other document shall be enclosed with the commercial bid.

W) PRELIMINARY EXAMINATION:

The Bank will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required information has been provided as underlined in the bid document, whether the documents have been properly signed, and whether bids are generally in order.

The bid determined as not substantially responsive will be rejected by the Bank.

X) BID OPENING AND EVALUATION:

The Bank will open the technical bids, in presence of bidder representatives who choose to attend, at the time and date mentioned in bid document at the address mentioned at clause- **S** titled "**SUBMISSION OF BIDS**".



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The bidder's representatives who are present shall sign a register evidencing their attendance. In the event of the specified date of bid opening being declared a holiday for Bank, the bids shall be opened at the appointed time and place on the next working day.

In the first stage, only TECHNICAL BID shall be opened and evaluated. Bidders satisfying the pre-qualification criteria/technical requirements as determined by the Bank and accepting the terms and conditions of this document shall be short-listed. In the second stage, the COMMERCIAL BID of the short-listed bidders will be opened.

Y) SELECTION OF L-1 VENDOR

Commercial bids of the bidders only whose technical bids are found suitable by the Bank shall only be opened. The lowest bidder shall be identified based on the cumulative rates of all the items quoted or the L-1 bidder may be selected item-wise as per discretion of the Bank. The L-2 bidder will have to match the price for the L-1 bidder in order to be selected, if situation arises. In this regard, Bank's decision will be final.

Orders would first be placed on the L-1 vendor and would be given to the L-2 vendor only if the L-1 vendor expresses its inability in providing the items or bank decides to cancel the orders placed upon the L-1 vendor.

Z) CLARIFICATION OF BIDS:

To assist in the examination, evaluation and comparison of bids, the Bank may, at its discretion, ask the bidder for clarification. Response to such request shall be in writing; however no change in the price or substance of the bid shall be sought, offered or permitted.

AA) CONTACTING THE BANK DURING BID PROCESSING:

Any effort by bidder to influence the Bank in the bid evaluation, bid comparison or contract award decision may result in rejection of the bid. Bank's decision will be final and without prejudice and will be binding on all parties.

BB) BANK'S RIGHT TO ACCEPT OR REJECT ANY BID OR ALL BIDS:

The Bank reserves the right to accept or reject any bid and null the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the ground for the Bank's action.

AB) GOVERNING LAW AND DISPUTES:

All disputes and differences whatsoever arising between the parties out of or in relation to the construction, meaning and operation or effect of these tender documents or breach thereof shall be settled amicably. If, however, the parties are not able to solve them amicably, the same shall be settled by arbitration in accordance with the applicable Indian Laws, and the award made in pursuance thereof shall be binding on the parties. The Arbitrator(s) shall give a reasoned award. Any appeal will be subject to exclusive jurisdiction of the courts of Kolkata, State of West Bengal only.



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The Selected vendor shall continue to work under the contract under the arbitration proceedings unless otherwise directed in writing by the Bank or unless the matter is such that the work cannot possibly be continued until the decision of the arbitrator or umpire, as the case may be, is obtained.

AC) USE OF CONTRACT DOCUMENT AND INFORMATION:

The supplier shall not, without the Bank's prior written consent, make use of any document or information provided by the Bank in bid document or otherwise except for purpose of performing contract.

AD) ASSIGNMENT:

The supplier shall not assign, in whole or in part, its' obligations to other firm /company to perform under the contract, except with the Bank's prior written consent.

AE) PLACEMENT OF ORDER AND ACCEPTANCE:

The service provider shall give acceptance of the order placed on it, to the Head Office, within 3 days from the date of order, failing which; the Bank has the right to cancel the order.

AF) PAYMENT

On printing and supply of entire lot of specified quantity of items to Head Office / Branches / Banks against submission of Proof of delivery from Bank. The Bank reserves the right not to make any payment before the supply and distribution is completed. For details please see Clause-5 at page-1.

AG) TRANSPORTATION/ DELIVERY

The items are to be packed in reference to **Annexure-B** and again packed in six ply corrugated carton boxes duly covered with polythene sheets and dispatched to Head Office of the Bank, 24A, Waterloo Street, Kolkata – 700069 or its branches or any other destinations in West Bengal as per Clause-5 at page-1. No packing material/packing charges will be provided/ paid by the Bank. The entire quantity of printing items is to be supplied by 15 days from the issue of work order.

AH) DEFECT IN THE SUPPLIER'S PERFORMANCE:

Any defect or delay in providing the services as mentioned above will lead to penalty.

AI) PENALTY FOR DELAY IN DELIVERY

5% of the total amount will be charged as penalty for the delay in supply for each week or in reference to clause O at page-4 of the tender document, whichever is higher.

AJ) LIQUIDATED DAMAGES:

If the Selected vendor fails to perform services within stipulated time schedule, the Bank shall, without prejudice to its other remedies under the contract, cancel the order and claim liquidated damages@10% of the charges and or



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may forfeit the EMD amount.

- AK) The bidder shall bear all the costs associated with the preparation and submission of bid and Bank will in no case be responsible or liable for these costs regardless of the conduct or outcome of the bidding process.
- AL) The Bank reserves the right to reject technical or commercial proposal of the bidder at any stage of the evaluation process.
- AM) The Bank reserves the right to reject or accept the tender in whole or in part at any stage without assigning any reason whatsoever.
- AN) In accordance with the Arbitration and Conciliation Act, 1996, with its statutory modifications, enactments or re-enactments thereto, before resorting to litigation in which case the courts in Kolkata will have the jurisdiction.
- AO) Bids shall remain valid for two months from the date of bid opening prescribed by the Bank. A bid valid for shorter period shall be rejected by the Bank as non-responsive and would be liable for rejection.
- AP) The vendor will provide sample copy of each item for final approval of the Bank.

Sd/-

[Manasij Mukhopadhyay]
Managing Director



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Check list for bidding towards printing and supply of printed items (To Be Submitted Along With The Technical Bid)

Sl. No.	Documents / Papers	Yes / No
1	Valid Trade license	
2	GST Registration Certificate	
3	Income Tax returns for last three years i.e 2017-2018, 2018-2019 and 2019-2020	
4	Audited Balance Sheet and Profit & loss account for last three years i.e 2017-2018, 2018-2019 and 2019-2020	
5	Original RFP Documents by signing on each paper with impression of company seal.	
6	Technical Quotations Information Sheet (Annexure – A)	
7	Commercial Bid (Annexure – B) (Separately packed and sealed)	
8	Details of Draft for Cost of RFP	
9	Details of Draft For Bid Earnest Money	
10	Any other (Describe below):	



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Annexure A

FORMAT FOR TECHNICAL QUOTATIONS INFORMATION SHEET:

The bidder has to submit the following details in his technical bid along with all documents specified in Clause No. (G) (I) under "GENERAL INFORMATION & TERMS AND CONDITIONS":

Company information (Format given below):

Sl.No.	Particulars	Details
1	Name of the Firm	
2	Name of the individual responding to this request	
3	Designation of the individual responding to this request	
4	Contact Postal Address	
	a Telephone,	
	Whatsapp No.	
	b Fax number	
	c E – mail address	
5	PAN	
6	Bank Account Details	
7	Parent Company (if any)	
8	Financial Details (attach audited balance sheets)	
	a Turn over	
	b Profit	
9	Quality Certifications (for example ISO 9000)	
10	Details of major works handled in the last three years	
11	Details of expertise in the related field	
12	Any other information, which may be relevant	
13	Cost of RFP details	
14	Bid earnest money details	



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Annexure B

COMMERCIAL BID FORMAT

(In Rs....)

Sl No	Particulars	Quantity required	Rate quoted excluding GST (in Rs.)
1	CKYC Registry-KYC application form for Individual	100 pcs x 50 packets	
2	Account Opening Form for Individual	100 pcs x 500 packets	
3	Common deposit slip (10 page in a book) (Form No-234)	25000 books x 10 pages	
4	Savings Pass Book (CBS statement book)	25000 books	
5	Credit voucher pad (Form No-141B)	1000 pad x 100 pages	
6	Debit voucher pad (Form No-141A)	1000 pad x 100 pages	
7	Credit advice pad (Form No-142)	200 pad x 100 pages	
8	Note slip	5000 pad x 100 pages	
9	Envelope (Form No-10)	5000 pcs	
10	Outward cheque return (Form No-73)	20 pad x 100 pages	
11	Cheque book issue register	100 registers x 100 pages	
12	Form- DA-1	20 pad x 100 pages	
13	Form- DA-2	10 pad x 100 pages	
14	Letter of continuity (Form No-44)	20 pad x 100 pages	
	Total		

Note: Sample should be attached.

Each page of the document should be signed by the authorized signatory.

Authorized Signatory