## **Annexure C**

Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites

## **Data for the month MAY 2025**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the endof the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6		7	8
1	Directly from							
	Investors	nil	nil	nil	nil	nil		nil
2	SEBI							
	(SCORES)	nil	nil	nil	nil	nil		nil
3	Depositories	nil	nil	nil	nil	nil		nil
4	Other							
	Sources (ifany)	nil	nil	nil	nil	nil		nil
5	Grand Total	nil	nil	nil	nil	1	nil	nil

## **Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	June-2024	nil	nil	nil	nil
2	July- 2024	nil	nil	nil	nil
12	May- 2025	nil	nil	nil	nil
	Grand Total	nil	nil	nil	nil

<sup>\*</sup> Should include complaints of previous months resolved in the current month, if any.

<sup>\*\*</sup> Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup> Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

## **Trend of annual disposal of complaints**

SN	Year	Carried forward From the previous year	Received during the year	Resolved During the year	Pending at the end of the year
1	2022-23	nil	nil	nil	nil
2	2023-24	nil	nil	nil	nil
3	2024-25	nil	nil	nil	nil
	Grand Total	nil	nil	nil	nil